

Partner agreement

RK

No.: .....

concluded between

hereinafter referred to as 'business partner'

and

A-Trust

Gesellschaft für Sicherheitssysteme  
im elektronischen Datenverkehr GmbH

FN 195738a des HG Wien

Landstraßer Hauptstraße 1b

A-1030 Wien

(hereinafter 'A-Trust')



## **1. Subject matter of the contract**

This agreement regulates the cooperation between the parties in connection with the acquisition, display and use of A-Trust products for cash registers (implementation of the Cash Register Security Ordinance "RKS SV").

## **2. General**

A-Trust is a qualified trust service provider for qualified certificates (eIDAS) and, in connection with the implementation of the RKS SV, offers suitable security devices for signing cash transactions. For technical use in connection with cash registers (or cash register software), A-Trust offers not only suitable smart card readers but also software for communication with the security devices.

## **3. Rights of the partner**

### 3.1. Inclusion in the A-Trust partner list

The Partner will be listed as such on the A-Trust website. More information will be sent by email after the partner contract has been approved.

The name of the company, website, e-mail address and logo can be recorded under the note "You can purchase A-Trust's security equipment for cash registers through this partner".

### 3.2. Support with the integration

A-Trust provides documented libraries, code examples and interfaces free of charge on its website to integrate its security devices into the software of cash registers. General questions are answered publicly in the context of FAQs. For more information on support channels, see point 4.3.

## **4. A-Trust services**

### 4.1. Publication of the partner list

Upon request, A-Trust will provide the partner's contact details in a factual connection with the products for the cash register (security devices).

### 4.2. documentation

A-Trust makes the technical documentation for the integration of the current version of its products available on its website.

### 4.3. Providing support

Partners with a valid partner contract have the option of receiving direct support from the A-Trust developers at a reduced cost of € 100 / hour (excluding VAT). Related inquiries can be made via the RK Support Tool at:

[htwww.a-trust.at/rksupport/tickets](https://www.a-trust.at/rksupport/tickets).

The partner contract number and a password sent by email are required to log in. This password is only sent directly to the signatory of this partner contract.

The inquiries will be processed as quickly as possible in the order in which they were received. The billing takes place on the basis of the actual expenditure. The smallest billable unit is 15 minutes. If the login data is passed on to third parties or customers, the billing takes place via the partner according to the contract.

### 4.4. A-Trust webshop as a partner

If the access data listed in point 4.3 is used for a purchase in the A-Trust webshop (<https://www.a-trust.at/webshop/>), it is possible to purchase products specially tailored to

partners. These include larger sales quantities or products that are not sold directly to end customers, as well as possible discount campaigns.

## **5. Conclusion of the contract, duration and termination**

This contract comes into force when signed by both contracting parties and is concluded for an indefinite period.

Ordinary termination of this contract is permissible for both parties at any time without observing a notice period. In order for the termination to be effective, the other contractual partner must be informed of the termination (e.g. email to the last known email address of the respective contractual partner).

## **6. Liability**

Both parties are liable for damage caused by gross negligence or intent. Liability due to slight negligence is expressly excluded.

## **7. Special provisions**

### 7.1. Assignment of rights and obligations

Any assignment of rights or transfer of obligations under this contract by a contractual partner to a third party requires the prior written consent of the other contractual party.

## **8. General provisions**

### 8.1. Applicable law and place of jurisdiction

This contract is subject to Austrian law to the exclusion of the conflict of laws rules. For all disputes arising directly or indirectly from the contract, it is agreed that the competent court is responsible for the district court of the Inner City of Vienna.

### 8.2. Severability clause

Should individual provisions of this agreement be or become ineffective or unenforceable, this shall not affect the validity of the remaining provisions of this agreement. The ineffective or impracticable provision will be replaced by a regulation that comes closest to the intended purpose in a legally reliable manner.

\_\_\_\_\_, the \_\_\_\_\_

Place

\_\_\_\_\_  
A-Trust  
capitals)

\_\_\_\_\_  
Business partner  
(corporate signature, name in block

Please send the partner contract to [vertrieb@a-trust.at](mailto:vertrieb@a-trust.at) after corporate signing.